

Banner 9
Frequently Asked Questions
for Human Resources

Q. What changes should I expect to see in Banner 9 for Human Resources?

Banner 9 brings with it a new user interface and improved navigation and accessibility. The Banner 9 administrative applications including Banner Human Resources, Banner Finance, Banner Student, Banner Accounts Receivable, Banner Financial Aid, and Banner Advancement all now have a consumer-web feel. Users will benefit from an intuitive user interface for all Banner 9 administrative applications via mobile, portal, or self-service interfaces. Each application includes usability improvements, easing the learning curve and reducing the need for training. Power users, too, will gain enhanced usability and navigation without losing their familiar business rules and shortcuts. It will also provide a consistent look and feel across all Banner 9 administrative applications. So while the administrative applications have a new look and feel, t

Ellucian recognizes this level of support for Oracle Forms and Reports would not be acceptable to institutions therefore we are moving Banner 8 administrative applications to Sustaining Support starting Jan. 1, 2019.

Banner 8 self-service does not depend upon Oracle Forms, and will continue to be supported beyond Dec. 31, 2018. Institutions are encouraged to upgrade their administrative applications first.

Q. What happens if we can't upgrade to Banner 9 in time? What are the risks?

As you know, Ellucian will move Banner 8.x administrative forms to Sustaining Support status on January 1, 2019. This move aligns to the extended support date for Oracle Forms 11gR2 ending on Dec. 31, 2018.

Once in Sustaining Support, there will be ***no new software releases, patches or fixes, regulatory updates, or solution enhancements.*** Sustaining Support begins at the end of Maintenance Support and lasts until Ellucian announces End of Life.

Support from Action Line analysts via the Ellucian Support Center, email or phone
Access to *previously supplied* patches, fixes and regulatory updates
Full access to online content such as knowledge base articles, product documentation, eCommunities forums, and product downloads

Risks: If an institution remains on Banner 8 administrative forms past 2018, and runs into any issues or requires application changes such as regulatory updates, Ellucian will not be able to provide assistance on these issues beyond Action Line support.

Q. What are the regulatory risks / timeline I need to consider?

Ellucian plans to deliver Banner 8 regulatory releases, including Financial Aid updates for 2019-20 processing, through November 2018. However, we strongly encourage customers to complete the move to Banner 9 administrative applications before starting your 2019-2020 financial aid processing to ensure continuity and minimize disruptions as you move into 2019. By staying current on the software and upgrading before the end of 2018, you ensure the safest path forward for your institution.

Ellucian **does not** plan to deliver any Banner 8 regulatory updates for administrative applications in December 2018 (e.g. U.S. W-2s, Canadian T-4s, etc.) due to the small window in which they can be used effectively. As a reminder, once in Sustaining Support, there will be no new software releases, patches or fixes, regulatory updates, or solution enhancements for Banner 8 administrative applications, even if related to 2018 processing and reporting. **Note: This information ONLY applies to Banner 8 administrative applications on Oracle Forms; all Banner Self-Service regulatory updates will continue to be released in Banner 8.**

Of course, it is unclear yet what regulatory changes will be necessary in 2018 or beyond. The safest thing to do is plan your upgrade so your team . Ellucian is ready to help you throughout the upgrade process.

Q. Will I experience any down time with the move to Banner 9?